



Arnold Schwarzenegger, Governor  
State of California  
Business, Transportation and Housing Agency  
**Department of Managed Health Care**  
Office of Legal Services

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**ACTION:** Amended Notice of Rulemaking Action  
Title 28, California Code of Regulations

**SUBJECT:** Extending the Written Comment Period Regarding Plan and Provider Claims Settlement: Criteria for Determining Reasonable and Customary Value of Health Care Services; Expedited Payment Pending Claims Dispute Resolution; Definition of Unfair Billing Patterns; Independent Dispute Resolution Process; Revising Sections 1300.71 and 1300.71.38, and Adopting Section 1300.71.39 in title 28, California Code of Regulations; Control No. 2007-1253

**WRITTEN COMMENT PERIOD:** The written comment period for the above referenced rulemaking action is extended 45 days to 5:00 p.m. on Thursday, November 15, 2007. Any interested person, or his or her authorized representative, may submit written statements, arguments or contentions (hereafter referred to as comments) relevant to the proposed regulatory action by the Department. Comments must be received by the Department of Managed Health Care, Office of Legal Services, by 5 p.m. on November 15, 2007, which is hereby designated as the close of the written comment period.

Please address all written comments to the Department of Managed Health Care, Office of Legal Services, Attention: Regulations Coordinator. Comments may be transmitted by regular mail, FAX, email or via the Department's website:

Website: <http://wps0.dmhc.ca.gov/regulations/>  
Email: [regulations@dmhc.ca.gov](mailto:regulations@dmhc.ca.gov)  
Mail: Office of Legal Services  
Department of Managed Health Care  
Attn: Regulations Coordinator  
980 9<sup>th</sup> Street, Suite 500  
Sacramento, CA 95814  
Fax: (916) 322-3968

Please note, if comments are sent via the website, email or fax, there is no need to send the same comments by mail delivery. All comments, including via the website, email, fax or mail, should include the author's name and U.S. Postal Service mailing address in order for the Department to provide copies of any notices for proposed changes in the regulation text on which additional comments may be solicited. Additional information regarding this rulemaking action is provided in the respective Notice of Rulemaking Action, which is posted on the Department's website at <http://wps0.dmhc.ca.gov/regulations/#1>.

Amended Notice of Rulemaking Action

September 20, 2007

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Inquiries concerning this rulemaking action may be directed to:

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CONTACTS: In your comments or inquiries, please use the Department's regulation title and control number, **Plan and Provider Claims Settlement; Control #2007-1253**.